

User Manual

For

**EFT's made through UPI QR Code
Payment in HHT Application**

(Last updated: 15/11/2023)

Prepared by:

CENTRE FOR RAILWAY INFORMATION SYSTEMS



Prerequisites:

Before doing any HHT (Hand Held Terminal) operations, following requirements must be fulfilled:

1. The TTEs must have their valid Login ID & Password of TTE Lobby application.
2. Proper Duties (on Trains) must be assigned to the User.
3. Coach allocation should be done.
4. The TTEs must sign on proper duty from Duty Start Station in TTE lobby application.

After Chart downloading:

Click on Menu Button

The screenshot displays the HHT 2.7.4 application interface. At the top, there is a blue header bar with the title 'HHT 2.7.4' and several icons. Below the header, the user information is shown as 'User : NAVEEN KUMAR [NAVEENOM]'. The 'Duty Details' section lists the following information:

- Trip ID : 6BD5617
- Duty Type : FXD / SUF
- Train Src Date : 15.11.2023
- Train No : 12498 - SHANE PUNJAB EXPRESS
- Duty Station : ASR → NDLS
- Coaches Assigned : D6
- Remote : ASR, JUC, LDH
- Private Cash : ₹ 1000
- Last Load Time : 15.11.2023 14:02:59
- Last Synced Time :
- Network : Connected via wifi

The 'Chart status' section displays a grid of coach numbers and their counts:

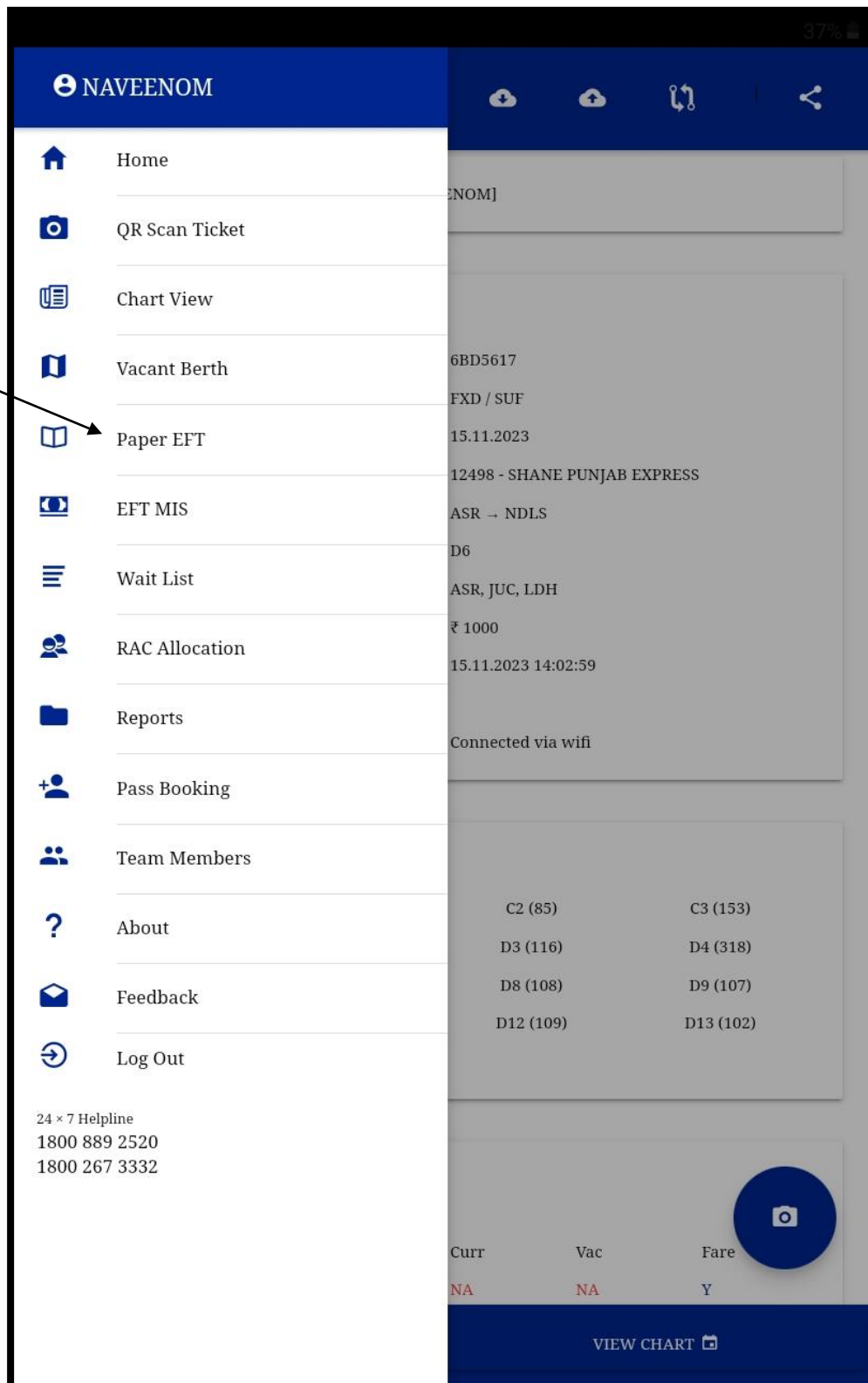
Chart status :			
D6 (318)	C1 (149)	C2 (85)	C3 (153)
D1 (124)	D2 (125)	D3 (116)	D4 (318)
D5 (309)	D7 (317)	D8 (108)	D9 (107)
D10 (103)	D11 (107)	D12 (109)	D13 (102)
D14 (102)	W/L (24)		

The 'Chart Load info' section shows the following data:

Remote	Chart	WL	Curr	Vac	Fare
ASR	Y	Y	NA	NA	Y

At the bottom of the screen, there are two buttons: 'NEW CHART/DUTY' and 'VIEW CHART'.

Tap On
Paper
EFT



← Manual Excess Fare Ticket

1 Journey ... — 2 Passengers and Luggag... — 3 Fare and Payments... — 4 Summ.

Reason of EFT

EFT Booklet 03T | 483438 | 483401 - 483450 ▾

Train No. 12498 Collected at ASR ▾

Reason*:
WITHOUT TICKET ▾

Remarks

Already held Tkt/Voucher/GC?

EFT Details

From ASR ▾ To JUC ▾ Class 2S ▾

Mobile Email

0 berth(s) available

PREVIOUS NEXT

Key in EFT Details

Tap On Next

Now Put the passenger detail :-

The screenshot shows a mobile application interface for booking a ticket. The title bar is blue with a back arrow and the text "Manual Excess Fare Ticket". Below the title bar is a progress indicator with four steps: 1 Journey ... (grey), 2 Passengers and Luggag... (blue), 3 Fare and Payments... (grey), and 4 Summ. (grey). The main content area has a grey header "Add Passengers" with minus and plus icons. Below this is a white card for "Passenger #1" containing the following details: Name "NISHANT", Age "26", Gender "Male" (with a dropdown arrow), Diet "Veg" (with a dropdown arrow), Coach "Coach", Berth "D6" (with a dropdown arrow), and Seating "Standing" (with a dropdown arrow). Below the passenger card are two toggle switches: "Unbooked Luggage??" (turned off) and "Unbooked Pet??" (turned off). At the bottom are two buttons: "PREVIOUS" (grey) and "NEXT" (blue).

Key the passenger details

Now Put the Fare details & Select the Payment Method :-

Manual Excess Fare Ticket

1 Journey ... — 2 Passengers and Luggag... — 3 Fare and Payments... — 4 Summ.

Fare Details

Fare :	500
Excess Fare :	200
Luggage Fare :	0
GST :	0
Total Fare:	700.00

Select Payment Method:

UPI QR Code

UPI

POS

CASH

SPOS

PREVIOUS INITIATE PAYMENT

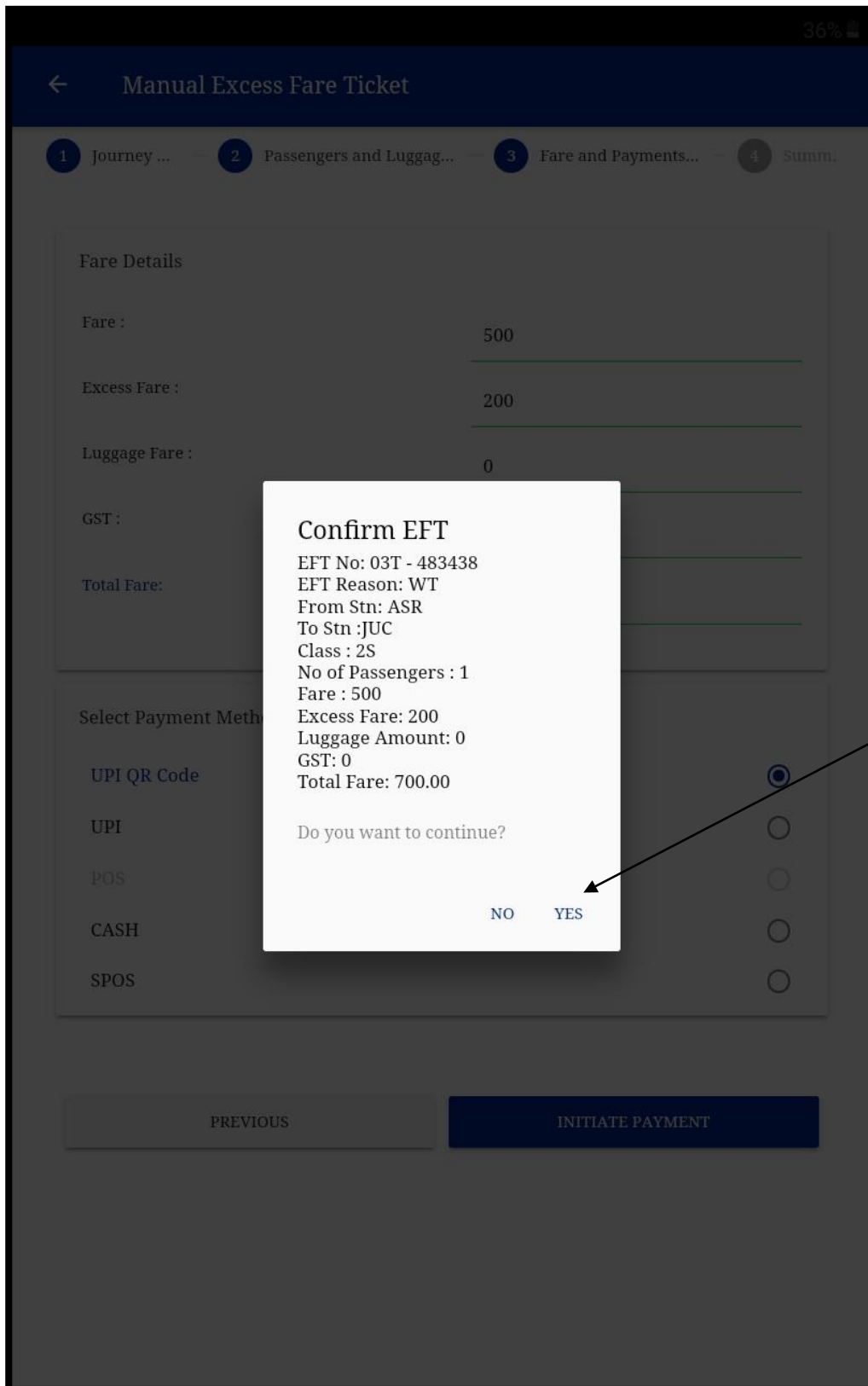
Enter EFT amount details

Select UPI QR mode

Click on initiate payment

Press Initiate Payment button.

On successful payment initiation, a QR code will be showing in the HHT screen.



Check EFT details then confirm & tap on 'Yes' button

After click on 'Yes' button. Payment has been initiated. Now a QR Code has been generated. Then ask passenger to scan the QR code with his UPI app and proceed for payment.

Manual Excess Fare Ticket

	0
GST :	0
Total Fare:	700.00

Select Payment Method:

UPI QR Code


UPI

POS

CASH

SPOS

Pay request initiated. CpgID is :811150484415214
Scan below QR Code to complete payment:



CHANGE PAY MODE VERIFY PAYMENT

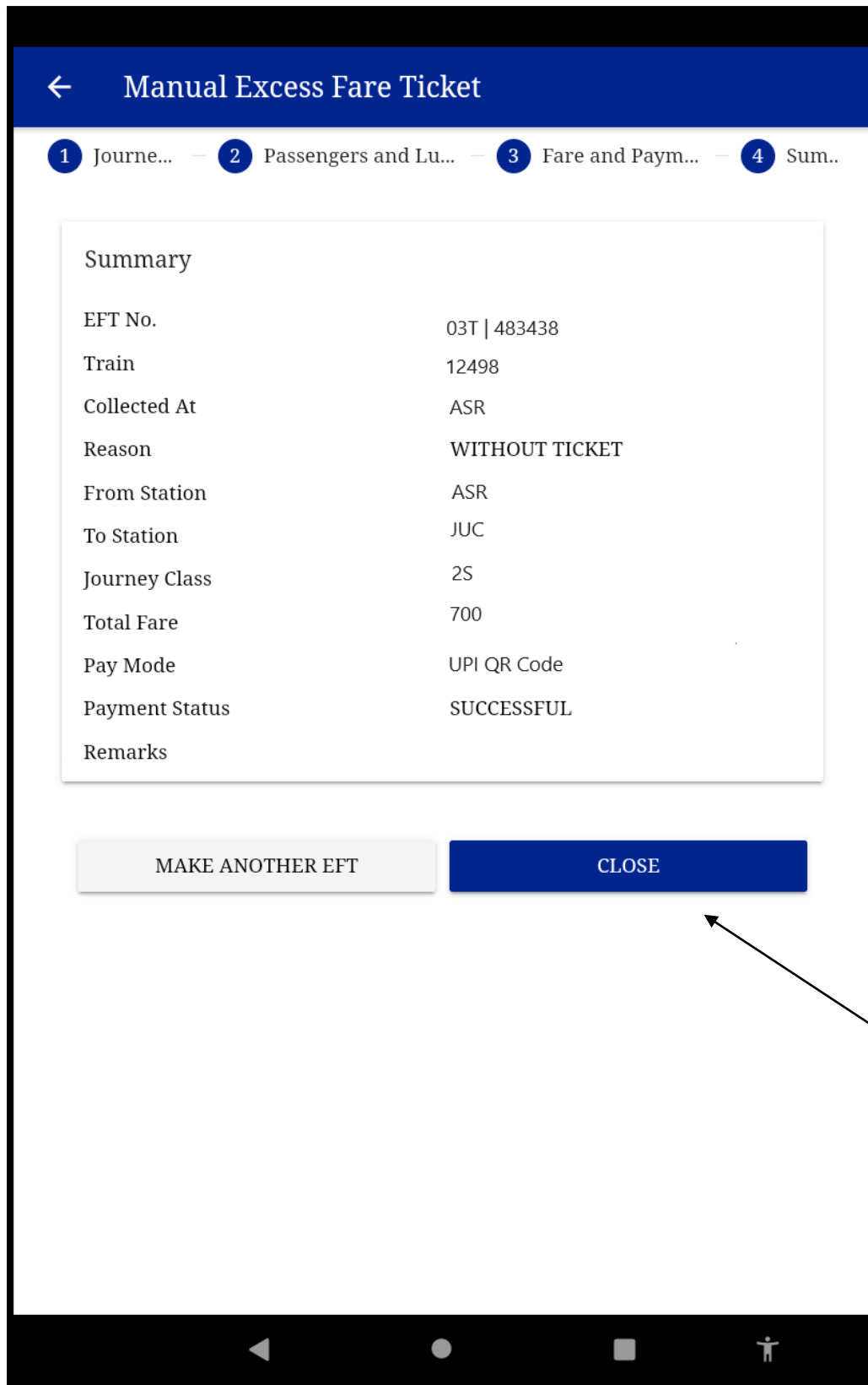
After done payment by passenger click on Verify payment button

After successful payment completion from passanger's end, press **Verify Payment button**. This step is mandatory to complete the transaction.

***Note - First make sure the payment has been done by passanger then click on 'VERIFY PAYMENT' button.**

Then Summery page will show.

Then showing payment has successfully done.



This may generate following messages in different scenarios

i. Payment Successful.

In this case EFT page will be navigated to the next step and will show payment is successful and EFT is recorded.

ii. Payment approval waiting

Try until you get a success.

iii. Bank Connection failure/ Bank Payment failure

Payment failed. But can be retried. On this case passenger may need to pay again. But if amount is deducted already, older transaction will be refunded back to the passenger within 3-5 working days.

*** Note - In between these steps if app/device gets closed for any reason, the same transaction may be resumed by putting all details same in the EFT form.**